

...making excellence a habit."

Frontier Healthcare Ltd 10-12 Mulberry Green Old Harlow CM17 0ET United Kingdom

27 August 2025

To whom it may concern

This is to confirm that BSI has been engaged by Frontier Healthcare Ltd to provide certification services towards ISO 9001:2015. The achievement of certification to ISO 9001:2015 is dependent upon successful delivery of the below programme which is in progress.

Stage 1 – 30th September 2025 (remote)

Stage 2 - 12th November 2025 (on-site)

If the outcome of this programme is successful, we envisage that full certification should be achieved by 12th February 2026.

This letter of confirmation is to confirm the engagement only and does not guarantee successful completion of the certification process.

This letter is valid for 6 months from the date of issue.

If you have any questions, please do not hesitate to contact me on 0345 080 9000 & select option 1.

Kind Regards

Daniel McKay

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